

2018 1st Quarter

Agency Being Reported	Total Referred	Total Resolved	Resolution Rate
Armed Forces of the Philippines	1	1	100%
Bureau of Animal Industry	1	1	100%
Bureau of Corrections	1	1	100%
Bureau of Customs	2	2	100%
Bureau of Fire Protection	4	4	100%
Bureau of Fisheries and Aquatic Resources	2	2	100%
Bureau of Immigration	8	8	100%
Bureau of Jail Management and Penology	1	1	100%
Bureau of Plant Industry	3	3	100%
Civil Aviation Authority of the Philippines	8	8	100%
Commission on Audit	1	1	100%
Commission on Elections	5	5	100%
Department of Agrarian Reform	6	6	100%
Department of Agriculture	2	2	100%
Department of Budget and Management	1	1	100%
Department of Finance	1	1	100%
Department of Justice	3	3	100%
Department of Labor and Employment	10	10	100%
Department of National Defense	1	1	100%
Department of Science and Technology	1	1	100%
Department of Social Welfare and Development	18	18	100%
Department of Trade and Industry	5	5	100%
Department of Transportation and Communications	1	1	100%
Development Bank of the Philippines	2	2	100%
Energy Regulatory Commission	1	1	100%
Food and Drug Administration	2	2	100%
Government Service Insurance System	10	10	100%
Land Bank of the Philippines	7	7	100%
Local Water Utilities Administration	4	4	100%
Lung Center of the Philippines	3	3	100%
Manila International Airport Authority	3	3	100%
National Center for Mental Health	1	1	100%
National Commission on Indigenous People	1	1	100%
National Electrification Administration	1	1	100%
National Housing Authority	1	1	100%
National Irrigation Administration	4	4	100%
National Kidney and Transplant Institute	1	1	100%
National Labor Relations Commission	6	6	100%
Optical Media Board	1	1	100%
Overseas Workers Welfare Administration	3	3	100%
Philippine Air Force Personnel Management Center	1	1	100%

Philippine Children's Medical Center	1	1	100%
Philippine Coconut Authority	1	1	100%
Philippine Health Insurance Corporation	29	29	100%
Philippine Heart Center	2	2	100%
Philippine Orthopedic Center	1	1	100%
Philippine Overseas Employment Administration	4	4	100%
Philippine Retirement Authority	1	1	100%
Philippine Veterans Affairs Office	3	3	100%
Presidential Commission for the Urban Poor	3	3	100%
Professional Regulation Commission	13	13	100%
Public Attorney's Office	6	6	100%
State University and Colleges	25	25	100%
Subic Bay Metropolitan Authority	2	2	100%
Technical Education and Skills Dev. Authority	5	5	100%
Home Development Mutual Fund	99	97	98%
Bureau of Internal Revenue	45	43	96%
Social Security System	99	94	95%
Department of Foreign Affairs	37	35	95%
Department of Health	13	12	92%
Department of Public Works and Highways	13	12	92%
Civil Service Commission	35	31	89%
National Bureau of Investigation	17	15	88%
Provincial Government Office	17	15	88%
Philippine Charity Sweepstakes Office	8	7	88%
Land Registration Authority	38	32	84%
Commission on Higher Education	16	13	81%
Supreme Court of the Philippines	5	4	80%
Philippine Postal Corporation	14	11	79%
National Telecommunications Commission	4	3	75%
Department of Environment and Natural Resources	11	8	73%
Philippine Statistics Authority	38	27	71%
Housing and Land Use Regulatory Board	6	4	67%
National Food Authority	2	1	50%
Office of the Ombudsman	4	2	50%
Office of the President	14	7	50%
Philippine National Police	8	4	50%
Philippine Ports Authority	2	1	50%
Department of Education	33	14	42%
Land Transportation Office	148	58	39%
Land Transpo. Franchising and Regulatory Board	6	2	33%
Metropolitan Manila Development Authority	4	1	25%
Department of Interior and Local Government	6	0	0%
Department of Information and Communications Techn	1	0	0%
National Livelihood Development Corporation	1	0	0%
Veterans Memorial Medical Center	1	0	0%