

2018 2nd Quarter

Agency Being Reported	Total Referred	Total Resolved	Resolution Rate
Bureau of Animal Industry	1	1	100%
Bureau of Corrections	3	3	100%
Bureau of Immigration	1	1	100%
Bureau of Plant Industry	1	1	100%
Career Executive Service Board	1	1	100%
Commission on Human Rights	1	1	100%
Department of Budget and Management	5	5	100%
Department of Science and Technology	2	2	100%
Department of Trade and Industry	5	5	100%
Development Bank of the Philippines	6	6	100%
Home Guaranty Corporation	1	1	100%
Lung Center of the Philippines	1	1	100%
Metropolitan Waterworks and Sewerage System	1	1	100%
National Commission on Muslim Filipinos	1	1	100%
National Electrification Administration	1	1	100%
National Housing Authority	4	4	100%
National Kidney and Transplant Institute	2	2	100%
National Labor Relations Commission	2	2	100%
National Police Commission	4	4	100%
Overseas Workers Welfare Administration	2	2	100%
Philippine Deposit Insurance Corporation	1	1	100%
Philippine Drug Enforcement Agency	1	1	100%
Philippine Economic Zone Authority	1	1	100%
Philippine Health Insurance Corporation	19	19	100%
Philippine Nuclear Research Institute	1	1	100%
Philippine Orthopedic Center	1	1	100%
Philippine Overseas Employment Administration	1	1	100%
Power Sector Assets and Liabilities Mgmt Corp	1	1	100%
Public Attorney's Office	1	1	100%
Tourism Infrastructure and Enterprise Zone Auth.	1	1	100%
Veterans Memorial Medical Center	3	3	100%
Bureau of Internal Revenue	45	42	93%
Local Water Utilities Administration	13	12	92%
Social Security System	76	70	92%

Agency	2019	2020	%
Social Security System	76	70	92%
Department of Foreign Affairs	21	19	90%
Professional Regulation Commission	10	9	90%
Land Bank of the Philippines	15	13	87%
Department of Agrarian Reform	6	5	83%
Provincial Government Office	6	5	83%
Philippine Postal Corporation	16	13	81%
Bureau of Customs	4	3	75%
Civil Aviation Authority of the Philippines	4	3	75%
Department of Health	24	18	75%
Department of Transportation and Communications	4	3	75%
Government Service Insurance System	22	16	73%
Home Development Mutual Fund	69	49	71%
State University and Colleges	20	14	70%
Bureau of Fire Protection	6	4	67%
Governance Commission for GOCCs	3	2	67%
Technical Education and Skills Dev. Authority	3	2	67%
National Bureau of Investigation	19	12	63%
Office of the President	7	4	57%
Commission on Elections	11	6	55%
Department of Justice	4	2	50%
Department of Labor and Employment	4	2	50%
Environmental Management Bureau	2	1	50%
Philippine Amusement and Gaming Corporation	2	1	50%
Philippine Charity Sweepstakes Office	4	2	50%
Philippine Statistics Authority	35	17	49%
Department of Environment and Natural Resources	9	4	44%
Department of Public Works and Highways	9	4	44%
Securities and Exchange Commission	7	3	43%
Land Registration Authority	26	10	38%
Land Transpo. Franchising and Regulatory Board	8	3	38%
Department of Education	31	11	35%
Regional Trial Court	3	1	33%
Land Transportation Office	111	32	29%
Commission on Higher Education	5	1	20%
Philippine National Police	10	2	20%
Department of Social Welfare and Development	9	1	11%
Bureau of Jail Management and Penology	1	0	0%
Commission on Audit	1	0	0%
Department of Interior and Local Government	5	0	0%
Department of Agriculture	1	0	0%

Department of Energy	1	0	0%
Department of Finance	1	0	0%
Department of Information and Communications Techn	1	0	0%
Department of Tourism	1	0	0%
Energy Regulatory Commission	1	0	0%
Housing and Land Use Regulatory Board	1	0	0%
Metropolitan Manila Development Authority	3	0	0%
National Food Authority	1	0	0%
National Telecommunications Commission	1	0	0%
Philippine Coast Guard	1	0	0%
Philippine National Railways	1	0	0%

Period Covered: April to June 2018