

Resolution Rate for the Month of June 2018

Agency	Total Referred	Total Resolved	Resolution Rate
Department of Trade and Industry	1	1	100%
National Housing Authority	3	3	100%
National Labor Relations Commission	1	1	100%
Philippine Deposit Insurance Corporation	1	1	100%
Philippine Health Insurance Corporation	3	3	100%
Philippine Nuclear Research Institute	1	1	100%
Philippine Overseas Employment Administration	1	1	100%
Technical Education and Skills Dev. Authority	2	2	100%
Veterans Memorial Medical Center	1	1	100%
Social Security System	23	18	78%
Local Water Utilities Administration	4	3	75%
Professional Regulation Commission	8	6	75%
Department of Foreign Affairs	6	4	67%
Office of the President	3	2	67%
Philippine Postal Corporation	3	2	67%
Bureau of Internal Revenue	13	8	62%
Bureau of Fire Protection	2	1	50%
Civil Aviation Authority of the Philippines	2	1	50%
Department of Justice	2	1	50%
Land Bank of the Philippines	6	3	50%
Land Transpo. Franchising and Regulatory Board	4	2	50%
Philippine Amusement and Gaming Corporation	2	1	50%
Philippine Charity Sweepstakes Office	2	1	50%
Provincial Government Office	2	1	50%
Civil Service Commission	19	9	47%
Government Service Insurance System	7	3	43%
Department of Agrarian Reform	3	1	33%
National Bureau of Investigation	7	2	29%

Department of Health	8	2	25%
Home Development Mutual Fund	20	5	25%
Local Government Units	49	11	22%
Philippine Statistics Authority	10	2	20%
State University and Colleges	6	1	17%
Land Registration Authority	7	1	14%
Department of Education	15	2	13%
Land Transportation Office	27	3	11%
Bureau of Customs	1	0	0%
Bureau of Jail Management and Penology	1	0	0%
Commission on Elections	2	0	0%
Commission on Higher Education	1	0	0%
Commission on Human Rights	1	0	0%
Department of Interior and Local Government	2	0	0%
Department of Agriculture	1	0	0%
Department of Energy	1	0	0%
Department of Environment and Natural Resources	3	0	0%
Department of Finance	1	0	0%
Department of Information and Communications Techn	1	0	0%
Department of Labor and Employment	3	0	0%
Department of Public Works and Highways	5	0	0%
Department of Social Welfare and Development	3	0	0%
Department of Transportation and Communications	1	0	0%
Development Bank of the Philippines	1	0	0%
Energy Regulatory Commission	1	0	0%
Metropolitan Manila Development Authority	2	0	0%
National Police Commission	1	0	0%
National Telecommunications Commission	1	0	0%
Philippine Coast Guard	1	0	0%
Philippine Economic Zone Authority	1	0	0%
Philippine National Police	6	0	0%
Regional Trial Court	2	0	0%
Securities and Exchange Commission	3	0	0%