

Resolution Rate for the Month of May 2018

Agency	Total Referred	Total Resolved	Resolution Rate
Bureau of Corrections	3	3	100%
Bureau of Customs	1	1	100%
Bureau of Fire Protection	1	1	100%
Civil Aviation Authority of the Philippines	1	1	100%
Department of Budget and Management	4	4	100%
Department of Labor and Employment	1	1	100%
Department of Transportation and Communications	2	2	100%
National Housing Authority	1	1	100%
Philippine Health Insurance Corporation	9	9	100%
Philippine Orthopedic Center	1	1	100%
Professional Regulation Commission	1	1	100%
Provincial Government Office	2	2	100%
Regional Trial Court	1	1	100%
Development Bank of the Philippines	5	4	80%
Commission on Elections	4	3	75%
Governance Commission for GOCCs	3	2	67%
National Police Commission	3	2	67%
Philippine National Police	3	2	67%
Social Security System	21	13	62%
Government Service Insurance System	9	5	56%
Department of Agrarian Reform	2	1	50%
Department of Foreign Affairs	8	4	50%
Department of Science and Technology	2	1	50%
Department of Trade and Industry	2	1	50%
Land Bank of the Philippines	4	2	50%
Local Water Utilities Administration	4	2	50%
State University and Colleges	8	4	50%
Department of Health	8	4	50%
Home Development Mutual Fund	25	11	44%
Department of Education	7	3	43%
Philippine Postal Corporation	5	2	40%
Philippine Statistics Authority	9	3	33%
Commission on Higher Education	4	1	25%
Land Transpo. Franchising and Regulatory Board	4	1	25%

Securities and Exchange Commission	4	1	25%
Land Registration Authority	9	2	22%
National Bureau of Investigation	5	1	20%
Local Government Units	36	7	19%
Civil Service Commission	32	5	16%
Bureau of Internal Revenue	17	2	12%
Land Transportation Office	47	4	9%
Department of Interior and Local Government	1	0	0%
Department of Environment and Natural Resources	3	0	0%
Department of Public Works and Highways	2	0	0%
Department of Social Welfare and Development	3	0	0%
Department of Tourism	1	0	0%
Environmental Management Bureau	1	0	0%
Lung Center of the Philippines	1	0	0%
Metropolitan Manila Development Authority	1	0	0%
Metropolitan Waterworks and Sewerage System	1	0	0%
National Electrification Administration	1	0	0%
National Kidney and Transplant Institute	1	0	0%
National Labor Relations Commission	1	0	0%
Office of the Ombudsman	1	0	0%
Office of the President	4	0	0%
Overseas Workers Welfare Administration	1	0	0%
Philippine National Railways	1	0	0%
Public Attorney's Office	1	0	0%
Technical Education and Skills Dev. Authority	1	0	0%

Period Covered: May 1-31, 2018