

Resolution Rate for the Month of February 2018

| Agency | Total Referred | Total Resolved | Resolution Rate |
|---|----------------|----------------|-----------------|
| Bureau of Fire Protection | 1 | 1 | 100% |
| Bureau of Fisheries and Aquatic Resources | 1 | 1 | 100% |
| Department of Budget and Management | 1 | 1 | 100% |
| Department of Health | 2 | 2 | 100% |
| Government Service Insurance System | 3 | 3 | 100% |
| Land Bank of the Philippines | 1 | 1 | 100% |
| National Food Authority | 1 | 1 | 100% |
| National Housing Authority | 1 | 1 | 100% |
| National Labor Relations Commission | 3 | 3 | 100% |
| Optical Media Board | 1 | 1 | 100% |
| Overseas Workers Welfare Administration | 1 | 1 | 100% |
| Philippine Children's Medical Center | 1 | 1 | 100% |
| Philippine Coconut Authority | 1 | 1 | 100% |
| Philippine Veterans Affairs Office | 1 | 1 | 100% |
| Professional Regulation Commission | 2 | 2 | 100% |
| Philippine Health Insurance Corporation | 8 | 6 | 75% |
| Bureau of Internal Revenue | 14 | 10 | 71% |
| Commission on Elections | 3 | 2 | 67% |
| Department of Labor and Employment | 3 | 2 | 67% |
| Philippine Charity Sweepstakes Office | 3 | 2 | 67% |
| Home Development Mutual Fund | 28 | 16 | 57% |
| Civil Service Commission | 12 | 6 | 50% |
| Department of Foreign Affairs | 8 | 4 | 50% |
| Manila International Airport Authority | 2 | 1 | 50% |
| State University and Colleges | 6 | 3 | 50% |
| Supreme Court of the Philippines | 2 | 1 | 50% |
| Social Security System | 39 | 19 | 49% |
| Philippine Statistics Authority | 11 | 5 | 45% |
| Provincial Government Office | 5 | 2 | 40% |

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|---|----|----|-----|
| Local Government Units | 49 | 17 | 35% |
| Philippine National Police | 3 | 1 | 33% |
| Land Registration Authority | 20 | 6 | 30% |
| Department of Environment and Natural Resources | 4 | 1 | 25% |
| Department of Social Welfare and Development | 8 | 2 | 25% |
| Civil Aviation Authority of the Philippines | 5 | 1 | 20% |
| Land Transportation Office | 43 | 7 | 16% |
| Bureau of Customs | 1 | 0 | 0% |
| Bureau of Immigration | 1 | 0 | 0% |
| Bureau of Jail Management and Penology | 1 | 0 | 0% |
| Bureau of Plant Industry | 3 | 0 | 0% |
| Commission on Audit | 1 | 0 | 0% |
| Commission on Higher Education | 3 | 0 | 0% |
| Department of Interior and Local Government | 5 | 0 | 0% |
| Department of Agrarian Reform | 1 | 0 | 0% |
| Department of Agriculture | 1 | 0 | 0% |
| Department of Education | 9 | 0 | 0% |
| Department of Justice | 1 | 0 | 0% |
| Department of Public Works and Highways | 6 | 0 | 0% |
| Food and Drug Administration | 1 | 0 | 0% |
| Land Transpo. Franchising and Regulatory Board | 2 | 0 | 0% |
| Metropolitan Manila Development Authority | 1 | 0 | 0% |
| National Bureau of Investigation | 7 | 0 | 0% |
| Office of the Ombudsman | 2 | 0 | 0% |
| Office of the President | 3 | 0 | 0% |
| Philippine Postal Corporation | 4 | 0 | 0% |
| Public Attorney's Office | 1 | 0 | 0% |
| Veterans Memorial Medical Center | 1 | 0 | 0% |

Period Covered: February 1-28, 2018