

# Resolution Rate for the Month of January 2018

Agency	Total Referred	Total Resolved	Resolution Rate
Armed Forces of the Philippines	1	1	100%
Bureau of Corrections	1	1	100%
Bureau of Customs	1	1	100%
Commission on Elections	1	1	100%
Department of Labor and Employment	1	1	100%
Department of Science and Technology	1	1	100%
Department of Transportation and Communications	1	1	100%
Overseas Workers Welfare Administration	1	1	100%
Philippine Air Force Personnel Management Center	1	1	100%
Philippine Orthopedic Center	1	1	100%
Philippine Overseas Employment Administration	2	2	100%
Technical Education and Skills Dev. Authority	1	1	100%
Land Bank of the Philippines	4	3	75%
Department of Trade and Industry	3	2	67%
Philippine Health Insurance Corporation	12	8	67%
Presidential Commission for the Urban Poor	3	2	67%
Government Service Insurance System	5	3	60%
Department of Social Welfare and Development	7	4	57%
Social Security System	32	18	56%
Bureau of Fire Protection	2	1	50%
Development Bank of the Philippines	2	1	50%
Land Transpo. Franchising and Regulatory Board	2	1	50%
Lung Center of the Philippines	2	1	50%
Subic Bay Metropolitan Authority	2	1	50%
Home Development Mutual Fund	39	19	49%
Professional Regulation Commission	9	4	44%
State University and Colleges	7	3	43%
Civil Service Commission	16	6	38%
Department of Foreign Affairs	19	7	37%
Department of Agrarian Reform	3	1	33%

Department of Health	6	2	33%
Department of Public Works and Highways	3	1	33%
Philippine Postal Corporation	9	3	33%
Provincial Government Office	9	3	33%
Local Government Units	46	15	33%
Bureau of Internal Revenue	13	4	31%
Bureau of Immigration	5	1	20%
Land Transportation Office	58	10	17%
Department of Environment and Natural Resources	6	1	17%
Philippine Statistics Authority	12	2	17%
Land Registration Authority	8	1	13%
Commission on Higher Education	11	1	9%
Department of Education	12	1	8%
Bureau of Fisheries and Aquatic Resources	1	0	0%
Department of Interior and Local Government	1	0	0%
Department of Finance	1	0	0%
Department of Information and Communications Techn	1	0	0%
Department of Justice	2	0	0%
Department of National Defense	1	0	0%
Energy Regulatory Commission	1	0	0%
Housing and Land Use Regulatory Board	2	0	0%
Local Water Utilities Administration	1	0	0%
Metropolitan Manila Development Authority	1	0	0%
National Bureau of Investigation	7	0	0%
National Food Authority	1	0	0%
National Irrigation Administration	1	0	0%
National Labor Relations Commission	2	0	0%
National Telecommunications Commission	2	0	0%
Office of the President	6	0	0%
Philippine Charity Sweepstakes Office	4	0	0%
Philippine Heart Center	1	0	0%
Philippine National Police	3	0	0%
Public Attorney's Office	4	0	0%